

**DALLAS COUNTY**  
Office of Information Technology

DALLAS COUNTY  
COMMISSIONERS COURT

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May 29, 2007

**TO:** Commissioners Court

**FROM:** Robert Clines, Chief Information Officer

**SUBJECT:** Case Management System for Public Defenders Office

**BACKGROUND**

On April 5, 2005 the Commissioners Court approved Court Order 2005- 700, authorizing the contractual agreement between Dallas County and Client Profiles, Inc. Under this agreement Client Profiles would provide a case management system for the Public Defenders Office. The cost of this system was paid for through grant funding. During the spring of 2007, the grantor detailed four areas that did not satisfy the conditions of the grant and these areas are listed below:

- Need to develop usage reports.
- The conflicts of interest section is not working.
- The system needs to indicate whether or not an individual is a foreign national.
- The system needs to indicate if the individual has a history of mental health issues.

The AIS system currently does not collect mental illness or foreign national information. Dallas County is working with North Texas Behavioral Authority to develop the modules necessary to collect mental health information. Current business processes will have to be reviewed to ensure the foreign national declaration is being captured during the magistration process. Afterwards Dallas County IT will develop a module to collect foreign national information. If these metrics are not developed the grantor could request the County repay funds in excess of \$200,000.

**OPERATIONAL IMPACT**

These metrics were not included in the original vendor contract and it will require a collaborative effort between Dallas County IT and Client Profiles, Inc. to develop the required functionality.

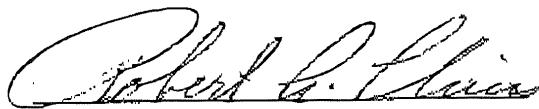
**FISCAL IMPACT**

Client Profiles Inc. has quoted a rate of \$1,300 per day to customize the case management system to the specifications required by the conditions of the grant. Funding for this effort is available in the Major Technology Unallocated Reserve.

**RECOMMENDATION:**

It is recommended that the Dallas County Commissioners Court authorize payment of funds to Client Profiles in the amount of \$1,300 not to exceed \$13,000.

Recommended by:

  
Robert A. Clines, CIO

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